

# ENTERTAINMENT TICKET SALES & REFUND POLICY

## POS AND REFUNDS

- All show and Entertainment tickets must be paid in full at the time of booking.
- Phone bookings payment by Credit card or Eftpos.
- Show Tickets and customer receipt will be stored at Member Services for collection prior to show time.
- ***Strictly No Refund for all Show and Entertainment tickets 24 hours prior to door's opening.***
- ***Strictly no refund for lost or stolen tickets***

## CLUB ENTRY REQUIREMENTS

- *Bona Fide visitors residing outside the 5km radius are required to sign the visitors register before entering the Club, and will be required to produce proof of residence.*
- *Guests of members residing within the 5km radius may be signed in as guests of members, providing they remain in the company of the member and vacate the premises with the member, and will be required to produce proof of identity. Visitors are required to produce proof of their residential address.*

## CLUB DRESS REGULATIONS

- Smart, casual apparel at all times. Footwear: rubber thongs permitted prior to 7pm, thereafter dress covered footwear or dress sandals.

## RESPONSIBLE SERVICE OF ALCOHOL

- No intoxicated persons will be admitted to the Club.
- Intoxicated persons will be refused service of liquor and instructed to vacate the premises.



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